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Subject: New Release #9 - Situational Update and Claims Progress

Port Neches Response

New Release #9 – Situational Update and Claims Progress

Beaumont, Texas – Response measures are ongoing and the fire at TPC's Port Neches Operations continues to be contained. Unified Command remains focused on mitigating the event and maintaining the safety of responders and the community.

Situational update: At approximately 11:30pm yesterday evening, an impacted distillation tower at TPC's Port Neches Operations fell inside the fence line as a result of the ongoing event. This was an anticipated result of the fire and response teams managed the action accordingly. No one was injured and there were no offsite impacts.

Claims process activities update: As announced on Saturday evening, claims representatives will begin visiting area residents today (Sunday) to assess any impacts as a result of the recent event at TPC Group's Port Neches Operations.

Claims representatives will begin door-to-door visits today in the area of impact closest to the recent event (within 4,000 feet of the facility). Residents who live outside the area of closest impact who have filed insurance claims through the Community Assistance Helpline, will be

contacted and visited by appointment. Claims visits will continue for several days in the impact areas as all claimants are reached.

Updates regarding claims activities will be posted on the Port Neches Response Facebook page and at www.portnechesresponse.com as they are available.

Debris assessments: As a reminder, also beginning today (Sunday), residents who contacted the Community Assistance Helpline with concerns about debris on their property, can expect a visit from environmental response specialists CTEH, who will conduct debris assessments both indoor and outdoor and will be leading removal efforts. CTEH will be assessing homes and yards within approximately one-half mile of the TPC Port Neches Operations fence line.

To file a claim for evacuation costs or property damage, or to report debris on your property, please call the Community Assistance Helpline at 866-601-5880.

Updates and information continue to be posted on the web at www.portnechesresponse.com, on Facebook at <https://www.facebook.com/portneches.response.1> and on Twitter at PortNechesUC.

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